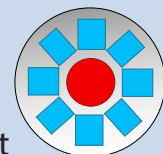




Providing Software that Speaks your Language for over 40 Years – since 1981

Facility Billing System (FBS)

Version 4.8



Data Sheet

“For less than the cost of a single FTE, virtually every shared facility and service center on this campus is providing paperless, automated and timely chargeback recovery. This is exciting!”

Stop Losing Money!

Your services cost money. The longer it takes to collect your recharges, the greater the chance for write-offs. FBS knows how your users are going to pay and automatically validates their funding before services are rendered.

Instant Payments

FBS integrates with your institutional financial system to transfer payments instantly from your users to each of the facilities. Internal users can automatically encumber their usage and reconcile when the expenditure shows on the institution’s financials.

Internal and External Users

Internal Facility users are emailed with attached Adobe Acrobat (PDF) invoices. Their payments are pre-approved and debited directly from their specified account(s). External users, paying by credit card or check, are sent paper invoices / past due reminders, and their payments are tracked within the real-time accounts receivable feature. This invoicing workflow is very typical but can be easily adjusted to accommodate your needs.

Eliminate Data Entry

FBS can read data directly from your processing equipment (ex: DNA Sequencer), Point-of-Sale (POS), existing database, Excel spreadsheet or web form. Creating the invoices is then just a single click!

Center Memberships and Affiliations

FBS allows you to subsidize member usage of Shared Facilities to maintain the same recharge rate to all users.

Need Scheduling?

FBS allows operators and users (optionally) to schedule resource usage online. FBS can even update their desktop calendar with a reminder. Facility Operators can take a resource off-line for maintenance and create training sessions for unassisted use.

Flexible Pricing

Whether you are charging for products or services by quantity or time, FBS can provide the invoicing. Flexible billing options include various rates, volume discounts, subsidies and more.

Budget Tracking

FBS allows you to establish a Chargeback Recovery plan for each facility and then monitor the progress throughout the budget period. If necessary, you can adjust your recharge rates at any time to reflect the cost more accurately.

Satisfied Customers

Our customers are our top priority, and we're proud to say that they consistently praise our responsive support and top-notch service.



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Billable Services or Resources

Scheduled Time
Unscheduled Time (Room Use)
Product Sales
Recurring Charges (ex: Subscriptions)

Document Options

Invoices, Quotations, Pilots
Multiple Styles (Detailed, Summary, etc.)

Usage Entry

Web-based Forms
Microsoft Excel Integration
Equipment Log Feeds
Web Service (API)¹

Extensive Pricing Options

Volume Discounts
Date Sensitive Price History
Internal and External Users
Subsidized Rates
Computed Rates
Pricing by User Type
Recurring Charges
Rate Caps (3 Levels)
Tiered / Aggregate
External Surcharges
Indirect / Overhead Charges

Scheduling

Charge Types:

- Prime / Non-Prime Times
- Assisted / Unassisted
- Walkup
- Cancellation Fees
- No-Show Fees

Email / Text Appointments / Reminders
Daily / Weekly / Monthly Views
Consumables
Appointment Status "Airport Mode" View
Extensive Notification via Email/Text
Start / Stop Appts using Smart Phone
Training Groups (prevents Untrained Use)

Accounts Receivable

Aging Reports
Automated Past Due Notices

Institutional Integration

Account / Fund Validation
Automated Journal Entry
External Payments (Checks/Credit)
Single Sign On (SSO)

Reporting

Over 30 Reports including:

- Sales Analysis
- Scheduling Analysis
- Utilization Analysis

Excel Downloads on Applicable Pages

Email Delivery

Delivery Tracking
Non-Delivery Reports

Customer Management

FBS News with the Must Read Feature
Broadcast Emails to All / Select Users
PayAlias (Custom Payment Method)

Product Ordering

Point of Sale
Self-Serve
Inventory Tracking / Purchasing
Multiple Stockrooms / Facility

Service Order

LIMS for Managing Orders
Custom Form Editor
Supports Revisioning
Print Form / Data
Quick Quotes via FBS Portal
Billing Calculator for Custom

Cleanroom

Badge Swipe Logging
Priority Software® Kiosk Application:

- Touchscreen Support
- Badge Logon
- Start / Stop Timers
- Walkup Appointment
- Door Announcements
- Occupancy Display

Equipment Interlocks

Hardware
Software (Priority Software® SoftLock)

User Dashboard

Upcoming Appointments
Invoice History

FBS Portal

Text Search of Catalog
Quick Quotes (Price Shopping)

Other

Greenhouse Management
Equipment Maintenance
Service Contracts
Tool Rental
Workshop Registration
Sanger Sequencing / Fragment Analysis¹
Animal Care
Application Programming Interface (API)¹

Training and Support

Web Based Training (Zoom/Teams)
Unlimited Telephone and Email
On-Line Knowledgebase Articles
On-Line Training and How To's

Desktop & Mobile Browser Support

Microsoft Edge
Mozilla Firefox
Google Chrome
Apple Safari (Mac only)

Database and Web Server

Software as a Service (SaaS) Using Our
Dedicated Amazon Servers / Our IT
On-Premise (Your Server / Your IT)

Need Customization?

We can provide fast and reasonably priced
custom solutions to meet your needs.

¹ Additional Charges May Apply



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